WESTERN RANCH SUPPLY

CONTACT US:

WESTERN RANCH SUPPLY
7305 ENTRYWAY DRIVE
BILLINGS, MT 59101

PHONE: 1.800.548.7270
SALES@WESTERNRANCHSUPPLY.COM

EXCHANGE/RETURN REQUEST FORM

Return the unwanted item(s) along with a copy of this document.

RETURN POLICY

Items must be returned within 30 days of your order date when purchased online (including items shipped to a store) or 30 days if purchased in store. The items should be in original condition including hangtags and original packaging when possible, to receive a refund or exchange. Additional restrictions may apply. Please see our full return policy:

WESTERNRANCHSUPPLY.COM/TERMS-AND-CONDITIONS/

EXCHANGE

SHIP ITEM BACK THAT YOU WANT TO EXHANGE ALONG WITH THIS FORM AND WE WILL SHIP YOU THE EXCHANGED ITEM

REFUND

SHIP ITEM BACK THAT YOU WANT TO RETURN ALONG WITH THIS FORM AND WE WILL SUBMIT A REFUND MINUS SHIPPING

FREE RETURNS

YOU CAN MAKE RETURNS IN-STORE FOR FREE AND THEN CHECK OUT OUR IN-STORE SELECTION.

TO ENSURE THE BEST SERVICE, PLEASE:

- Include a copy of the invoice and fill out the information on this form
- Repack items in sturdy packaging
- Indicate your reason for return or exchange, especially if product is defective.

Fill out the form below and indicate an exchange item if you are requesting an exchange.

Name:_____ Customer #:_____ Order #:_____

Billing Address_____

CUSTOMER RETURN CODE LIST

Your feedback helps us provide the best possible service and products to our customers. Please indicate the reason for your return by selecting one of the return codes below:

Item No./Color/Size	Return Code	Circle One
		Exchange Refund
		Exchange Refund
		Exchange Refund
		Exchange Refund

FIT
18 Too small
28 Too large
68 Just doesn't fit

QUALITY/COLOR
34 Do not like color
35 Do not like fabric
71 Shrunk

SERVICE
41 Arrived too late
42 Shipped in error
43 Package arrived damaged
44 Parts missing
66 Item not in package

OTHER REASONS
36 Defective (please explain)
54 Ordered 2 or more/returning 1
55 Other (please explain)
70 Not as described (please explain)

ADDITIONAL COMMENTS:

_____
_____
_____
_____

Thank you!

ENJOY 10% OFF
*some exclusions apply

Your next purchase take 10% off one regular priced item. Use Code **THANKS10**

COUPON EXPIRES 30 DAYS AFTER PURCHASE