



Animal Health Specialist

Job Description

Animal Health Specialists are the backbone of the pet and livestock departments within the store. Initiates outstanding sales and service, maintains exceptional store appearance and cleanliness. Assists all customers by providing knowledge and experience in animal nutrition, care, products and maintenance or use of related equipment. Creates and supports a teamwork environment.

Key Areas of Responsibility

- » Meet and greet each customer within 3 minutes.
- » Consistent quality customer service ensuring a successful shopping experience.
- » Merchandising and freight stocking
- » Upkeep and organization of department including recovery.
- » Product knowledge and experience is critical to the success of this position.
- » Self-training assessments and evaluations.
- » Other duties as needed
- » Creates and maintains a safe environment for customers and employees.

Skill Set Requirements:

- » Strong communication skills
- » Strong customer service skills
- » Strong organizational skills
- » Strong attention to detail
- » Positive attitude and willingness to learn
- » Excel in fast-paced, evolving work environment
- » Familiar with standard retail processes

Physical Demands:

- » Standing for long periods of time.
- » Heavy and repetitive lifting, bending, carrying and pushing
- » Close vision for PC work.

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential job.



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Downtown Billings
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Great Falls
4000 River Dr. N
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The Shop
1615 6th Ave. N
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